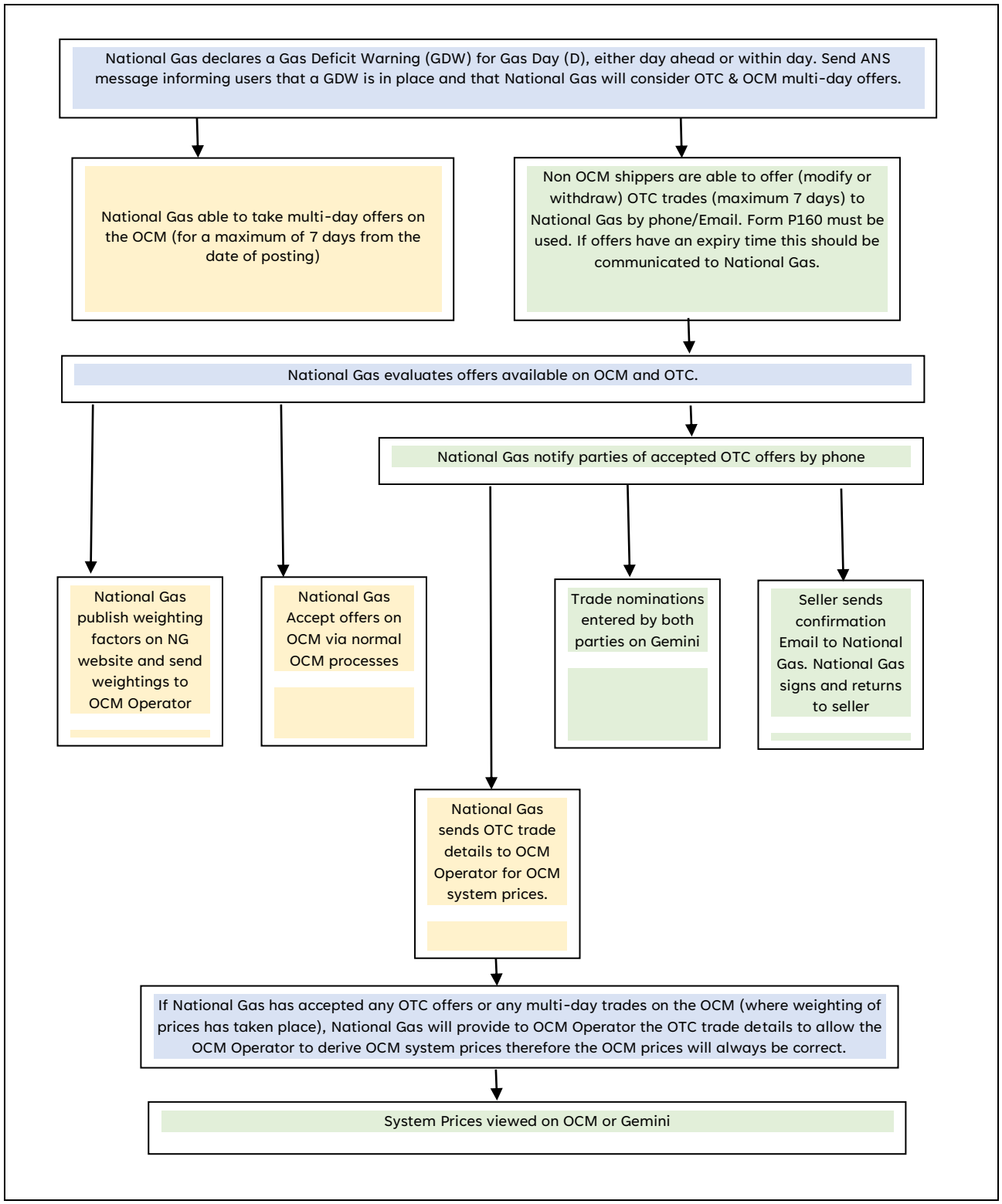OTC FLOWCHART